



Lendlease (Millers Point) Pty Ltd

Public Domain SSD 7944 Complaints Register

Total complaints since commencement of project: 2

Last update: 04 March 2020

Date & Time of Complaint	Stakeholder	Method of Complaint	Nature of Complaint	Complaint Summary	Resolution
20/05/2019 1:30PM	Tower 1 Tenancy	Email, via Tower 1 Building Management	Noise	Concern raised over noise associated with water piling works for Watermans Cove. Stakeholder advised times of impact for further investigation by Lendlease.	Lendlease advised stakeholder that the time of the noted issue falls within development consent conditions associated with piling works. Advised that activity falls within noise management plan for the project. Provided expected completion time of impactful work. Stakeholder appreciated information provided and complaint is closed.
03/03/2020 12:16PM	Barangaroo Resident	Phone & follow up email to Lendlease	Noise	Concern raised about use of radio on site. Noted that while use of radio is not an issue, volume level is of concern.	Lendlease raised with subcontractor at toolbox talk on 04/03/20 and follow up call placed to stakeholder to advise of actions. Stakeholder provided with contact details to feedback to the team should this issue persist. Stakeholder thanked Lendlease for follow up and complaint is closed at this stage.